

United States Postal Service®

INDUSTRY ALERT

June 30, 2023

PostalOne! System eVS – Post Release Issues to be resolved on July 2 and July 9, 2023

The United States Postal Service has identified multiple issues inside the *PostalOne!* System's eVS application after the June 25, 2023 release.

- The Manifest Summary, Sampling Summary and Adjustment Summary Pages are incorrectly displaying the mail class as USPS Ground Advantage instead of First-Class Package Service. (Ticket number #7779925)
 - Resolution – The Manifest Summary, Sampling Summary and Adjustment Summary Pages will display First-Class Package Services through June and USPS Ground Advantage in July.
- Manifests with any First-Class Package Service packages with weights between 15 oz to 15.999 oz submitted for mailing date between June 25, 2023, and July 9, 2023, are going to manifest error. (Ticket number #7781964)
 - Resolution – First-Class packages will no longer go to manifest errors and any packages that remain in manifest errors will be handled in reconciliation.
- The incorrect packaging reports contain samples for First-Class Service Packages that have pending assessments for Non-Standard fees for mailing dates between June 25, 2023 and July 9, 2023. (Ticket number #7781964)
 - Resolution – The incorrect packaging report will no longer contain First-Class Service Packages that have pending assessments fees prior to July 9, 2023. A data repair will remove all pending fees assessed in error.

Ticket numbers have been assigned to track these issues. Our IT teams are currently investigating the issues and plan to resolve these issues on July 2, 2023. Display issues on other eVS reports related to USPS Ground Advantage instead of First-Class Package Service, will be resolved as a part of the July 9, 2023 Release.

We apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours M-F (7:00 AM CT – 7:00 PM CT), direct any inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via eMail [MSSC@usps.gov] or telephone [(877) 672-0007].

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